

HEALTH & HOME CARE SOCIETY OF BC (CARE BC)

2016-2017 ANNUAL REPORT



Health & Home
CARE
Society of BC

*Providing health promotion and supportive
care services to communities in British
Columbia since 1898*



The Health and Home Care Society of BC (Care BC or “the Society”) is an independent, BC-based not-for-profit organization. Since 1898, Care BC has been caring for British Columbians with targeted health care initiatives. Care BC was one of the founding branches of the Victorian Order of Nurses (VON) as the BC branch. When VON Canada restructured as a national entity in 2006, Care BC opted to become an independent organization, adopting our current name at that time.

We are proud to celebrate yet another year of service to the community in our long, 119-year history. Care BC continues to be guided by our mission - providing health promotion and supportive care services to communities throughout British Columbia through our Health Promotion Services. And our charitable programs - Meals on Wheels, the Family Respite Centre, and the Community Integration Project - promote our vision of a future where seniors live independently in their own homes.

As we reflect on another year of success, we are also looking ahead to a major milestone occurring this fall - Care BC’s Meals on Wheels program will celebrate it’s 50th Anniversary! Originally started during Canada’s centennial year, the pilot project was launched in October 1967. Whereas the need for the service was apparent very early, the ongoing value of the service has been proved by it’s nearly 5-decade history. We are planning our Meals on Wheels 50th Anniversary Celebration Dinner & Dance Fundraiser on October 21st, 2017. Visit our website for more information (www.carebc.ca).

Our important work could not be accomplished without the commitment and dedication of the Care BC’s outstanding staff, and our loyal volunteers and donors to whom we express our deepest gratitude. Care BC also acknowledges the significant support we receive from the Vancouver Coastal Health Authority, the Fair Haven United Church Homes Society, the Vancouver Foundation and St. George’s Place Society. Combined with financial assistance from the Province of British Columbia, these contributions allow us to provide invaluable services to people in need across the province.

THANK YOU!



Tom Chambers, Board President

Inge Schamborzki, Executive Director

Dr. Inge Schamborzki, Care BC Executive Director (left) with Tom Chambers, Board President (right) with The Honourable Judith Guichon Lieutenant Governor of British Columbia (centre); pictured at our Annual Volunteer Recognition Event April 28th, 2017 at the Family Respite Centre.

Care BC 2016-2017 Program Overview

Meals on Wheels (MOW)

Care BC's **Meals on Wheels (MOW)** program has operated in Vancouver since 1967. The program started as a centennial pilot project - as Canada turns 150, MOW celebrates 50 years of service to the community in the fall of 2017.

For people confined to their home by illness or frailty, a hot meal and human contact can otherwise feel out of reach. Our network of 350 Western and Chinese MOW volunteers delivered almost 118,000 meals last year to 1,234 clients, along with a brief friendly visit and informal safety check. Fifty-eight percent (58%) of our meal recipients report living alone and thirteen percent (13%) are over 90 years old.

Family Respite Centre (FRC)

Care BC's **Family Respite Centre (FRC)** provides short-term caregiving relief for families in need of a break from caregiver responsibilities. Allowing caregivers time to take care of themselves enables them to continue their compassionate care in their own homes while avoiding the effects of caregiver burnout.

The FRC, a custom-designed, homelike environment, opened at its current location in 2002. Seniors with mental and/or physical frailties receive care either through our Adult Day program or Overnight Respite program as well as culturally appropriate recreational and therapeutic activities. Last year the FRC served over 300 families, most of whom returned more than once throughout the year.

Community Integration Project (CIP)

The Community Integration Project (CIP) helps people facing sudden, unexpected physical disabilities by providing accessible, affordable housing and assistance coordinating transitional support. Since its inception in 2000, the program has helped 84 individuals and their families find appropriate places to live enhancing their reintegration to their communities. Up to six tenants per year (with a family member if they choose) can stay in one of two specially designed and equipped apartments at St. George's Place in Vancouver.

The CIP allows people to leave the hospital early, surrounded by family and friends, while benefitting from out-patient rehabilitation services at GF Strong.

Health Promotion Services (HPS)

The health and well-being of British Columbians has been a priority for Care BC since the very beginning. The **Health Promotion Services (HPS)** department was launched in 1997 as a social enterprise to fund our charitable programs. HPS clients - individuals and companies - receive care from our team of Registered Nurses, including customized home, workplace and community wellness programs as well as immunization and screening clinics.

During the 2016-2017 flu season, our HPS nurses delivered over 200 flu clinics across the province, administering approximately 6,000 flu shots.

Highlights of the 2016-2017 Audited Financial Statements

Statement of Financial Position – Health & Home Care Society of BC

As At March 31, 2017 & March 31, 2016

	March 31		March 31
	2017		2016
ASSETS			
CURRENT ASSETS			
Cash	\$ 80,490	\$	31,338
Accounts Receivable	144,470		114,778
Prepaid expenses and inventory	24,575		13,106
	249,535		159,222
CAPITAL ASSETS			
HERITAGE FUND	62,398		30,570
BESSIE LUTEYN FUND	966,585		780,130
ELIZABETH WATERS FUND	191,921		260,893
NETTIE POLISCHUK FUND	476,236		390,064
	65,100		50,000
	\$ 2,011,775	\$	1,670,879
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and accrued liabilities	\$ 269,957	\$	225,090
Deferred revenue	178,366		68,635
	448,323		293,725
DEFERRED CONTRIBUTIONS			
	733,257		650,957
	1,181,580		944,682
NET ASSETS (DEFICIENCY)			
INVESTED IN CAPITAL ASSETS	62,398		30,570
HERITAGE FUND	966,585		780,130
UNRESTRICTED	(198,788)		(84,503)
	830,195		726,197
	\$ 2,011,775	\$	1,670,879

Highlights of the 2016-2017 Audited Financial Statements cont...

Statement of Operations – Health & Home Care Society of BC

For the Years ended March 31, 2017 & 2016

	2017	2016
REVENUE		
Family Respite Centre	\$ 1,493,339	\$ 1,478,606
Meals on Wheels	1,002,213	944,291
Health Promotion Services	320,524	405,248
Fundraising and Investments	529,821	447,503
Community Integration Project	25,230	26,099
	<hr/> 3,371,127	<hr/> 3,301,747
EXPENSES		
Family Respite Centre	1,568,000	1,511,842
Meals on Wheels	1,159,122	1,068,049
Health Promotion Services	478,834	586,860
Fundraising and Investments	156,057	97,796
Community Integration Project	10,984	17,204
	<hr/> 3,372,997	<hr/> 3,281,751
DEFICIENCY OF REVENUE OVER EXPENSES	(1,870)	19,996
UNREALIZED GAIN (LOSS) IN VALUE OF HERITAGE FUND	105,868	(34,225)
(DEFICIENCY) EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	<hr/> \$ 103,998	<hr/> \$ (14,229)

Approved by:

Tom Chambers, Board President

Doug Purdie, Vice President and Treasurer



MANNING ELLIOTT
CHARTERED ACCOUNTANTS

Complete financial statements available upon request from the Health & Home Care Society of BC office.

OUR SUPPORTERS

Honourary Patron

Her Honour The Honourable Judith Guichon, OBC, Lieutenant Governor of British Columbia

2016-2017 Board of Directors

Thomas Chambers, President	Keith Chambers	Billee Davidson	Serena Lee	Eva Turner
Doug Purdie, Treasurer	Denton Corrigan	Herbert Lee	Mark Tourigny	
David Kimpton, Secretary				

Life Members

Jean Bruys	Joyce Gauthier	Frank Harley	Jeanne Lewis	Helen Shore	Nancy Turner
Chris Croner	Mary Graham	David Kimpton	Shirley MacFarlane	Joan Stewart	Hubert Wiedemann
Anne Earthy	Jim Johnston	Barbara Lambert	Carol Ross	Linda Tolman	

Branch Medical Advisor

Neel Sinha

2016-2017 MACAULAY CLUB DONORS

The Macaulay Club recognizes supporters who donate a total of \$500 or more in a fiscal year to Care BC. The Club is named in honour of May Macaulay, whose tireless advocacy on behalf of isolated families led to the creation of our organization in 1898, as one of the founding branches of the VON.

Sustaining Partner (\$25,000+)

Shirley MacFarlane

Investing Partner (\$10,000 - \$24,999)

Herbert Lee	The Robert Kenny Fund
Joachim Neumann	The Wolrige Foundation

Sponsoring Partner (\$5,000 - \$9,999)

Kin's Holdings Ltd	Patsy Hui	Lee Turner & Associates Inc.
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Contributing Partner (\$2,500 - \$4,999)

Denton Corrigan	Napaja Enterprises Ltd.	Jack G. Smith
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Family Partner (\$500 - \$2,499)

The Al Roadburg Foundation	Dr. Michelle Tam Inc.	Lok Wah Leung	Inge Schamborzki	Van Film & TV Artists Society
The Andrew Mahon Foundation	Janice Dungeat	Nigel Liang	Dennis Shikaze	The Vancouver Diamond Lions Club
Anonymous	Claudia Eddy	Pansy Lo	Helen Shore	The Vancouver Shaughnessy Lions Club
Nick Arden	Mark W. Emanuel	The Lohn Foundation	Melody Shum	Patrick Wansbrough
Army, Navy & Airforce Veterans in Canada, #284	The Estate of Bessie Lillian McMurray	Anita Ching Wai Look	Christopher Sun	Bonnie V. Watts
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Kwan Choo	The John Murray McEwen Fund	Patrick Ng	Tri-Star Seafood Supply Ltd.	
Judy Christensen	Jim Johnston	Katherine M. Parmley	Kevin Turner	
Yin Ying Chu	Stanley Lang	William E. Patey	Nancy B. Turner	
Billee Davidson	Daniel Lee	Hogan Poon	United Way of the Lower Mainland	
Joel Depooter	Kit Wing Lee	Bernard Portier		
Djavad Mowafaghian Foundation	Steve Lee	Doug Purdie		
	Leoganda Holdings Ltd.	Carolyne Regier		
		The Richmond Chinatown Lions Club		

THE LOYALTY CLUB

The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years to Care BC.

Loyalty Club Members April 1, 2012 – March 31, 2017

Bridget M. Allanson	Victoria I. Graham	Colin Price
Kenneth Anderson	John Greiner	Doug Purdie
Anonymous	Ruth Hamer	Carolyne Regier
Army, Navy & Airforce Veterans in Canada, #284	William C. Harris	Gunther Ruppel
Eileen Au	M. Janet Hepburn	Margaret J. Sanderson
Carel Ballard	Robert J. Heron	Inge Schamborzki
Barbara E. Barrett	Edward Hiensch	Mary Sharp
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Daniel Berry	Robert P. Ho	Helen Shore
John K. Birdsall	Annie Mary Hokonson	Jack G. Smith
Ernest Peter Bone	Cara J. Hughes	Gordon Spratt
Joan M. Bree	Marietta Hurst	Allan Stewart
Richard Burke	Sandra James	Eddy Fook Sun Tam
Robert Burrows	The John Murray McEwen Fund	Ida Tang
C.W.L. of Canada - O.L.P.H. Council	Jim Johnston	Linda Teichroew
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Peter Caulfield	Raj K. Karra	The Zacks Family Charitable Foundation
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Kenneth Chamberlain	Arthur Landymore	Winnie Tong
Keith Chambers	Stanley Lang	Georgina Tsang
Tom Chambers	Hooi Meng Lau	Linda Y. Tsu
Kee-Tao Chan	Myra Lau	Hing-Yen Tsui
Chuan Na Lucy Chang	Wing Kit Lau	Nancy B. Turner
Jacinta K. Cheng	Mari Laurenciano	United Way of the Lower Mainland
Christina C. Cheung	Lee Turner & Associates Inc.	The Vancouver Foundation
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Brenda Dalawrak	Kevin MacPherson	Valentina Wojna
Billee Davidson	Colleen Manrell	The Wolrige Foundation
Judith F. Davis	Francis Mansbridge	Audra M. Yap
Joel Depooter	Bruce Mathewson	Gloria Zilinski
Djavad Mowafaghian Foundation	Nora McDowall	
Janice Dungate	Michael McGrath	
Marie-Paule Dutto	Gordon McLeod	
Anne Earthy	Virendra K. Mishra	
Marilee Fisher	Linda Morgan	
Donald Fleming	Douglas Muth	
Alice Garry	Samson W. Ng	
John Garry	Stella N. Ng	
Barbara J. Gillanders	Alison Orr	
Marguerita R. Gomez	William S. Park	
Doug & Mary Graham	Janet Pel	
	Lorraine Peters	

We gratefully acknowledge all of our donors from April 1, 2016 to March 31, 2017.

Care BC would also like to thank the many other donors who have supported our activities during this year. Please know that your support is truly appreciated. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health & Home Care Society of BC office.



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www.carebc.ca

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Vancouver, BC V5S 1K3
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F: 604-327-9528

PROGRAM CONTACTS

Meals on Wheels: 604-732-7638
Chinese Meals on Wheels: 604-733-6615
Health Promotion Services: 604-733-9177 ext 111
Volunteer Programs: 604-733-9177 ext 107

*To make a tax-deductible donation to our charitable programs, please call
604-733-6614 or visit www.carebc.ca*