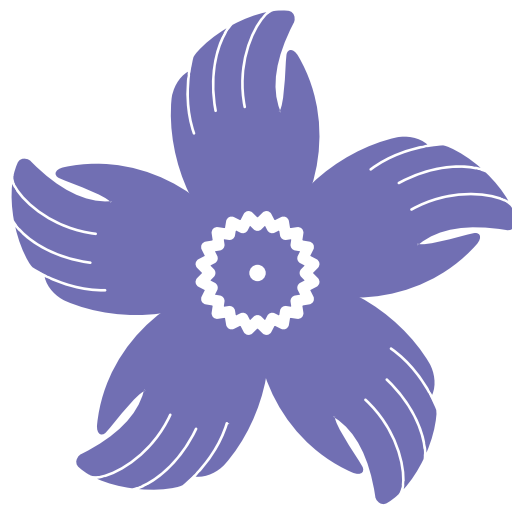


Health and Home Care Society of BC

Taking Care of British Columbians for more than a century



Health & Home
CARE
Society of BC

2008 - 2009 Annual Report



2008-2009 Year in Review from Board President Tom Chambers and Executive Director Inge Schamborzki

The Health and Home Care Society of BC is an independent, not-for-profit organization incorporated under the Society Act of British Columbia.

From 1898 to April 2006 the Society was proud to provide community-based health and social services in this province as one of the founding branches of the Victorian Order of Nurses. Although our name changed three years ago, our services and commitment to the community have remained the same.

We are currently in our 42nd year of operating western **Meals on Wheels** and in our 12th year of providing authentic Chinese meals in Vancouver and Richmond. The meals are delivered by a dedicated group of 400 volunteers, without whose loyal support and generous commitment of time, we would not be able to provide this service. This year two of our volunteers, Jean Bruys and Linda Tolman, celebrated 40 years with our organization!



Jean Bruys, the Honourable Steven Point, Lieutenant Governor of BC and Linda Tolman at our Volunteer Appreciation Tea

September 2009 will also mark seven years since we relocated to the custom-designed **Family Respite**

Centre on East 49th Avenue in south Vancouver. This service was first launched in 1979 as a day program to provide caregivers with much-needed respite from their day-to-day responsibilities of caring for a loved one with mental and or physical frailties, within their homes. In 1996 the program was expanded to include overnight respite care on weekends and then in 2000 the overnight services were increased to 24/7. Given our aging population and the increasing demand for these support services, our Society is currently actively exploring an opportunity to develop a second respite centre on the North Shore of Vancouver.

The **Community Integration Project** has been in operation for ten years providing transitional housing and support for people with disabilities and their families. This past year five individuals were provided support while living in one of our two specially designed housing units in Vancouver as they underwent rehabilitation following hospitalization, before returning to their communities.

Since 1997 our Society's 90 Registered Nurses have been available to deliver a variety of customized **Health Promotion Services** (e.g. immunizations, health education and screening tests) to individuals in their homes and to businesses and corporate clients in over 120 communities throughout BC. While other organizations provide similar services for profit, our revenues are used to support our Meals on Wheels program. This past year we were particularly pleased to be able to develop an automated scheduling

system that has served to increase the efficiency whereby flu immunizations were provided to more than 15,000 citizens within the province.

Despite a significant downturn in the global economy and a resulting



Nurse Manager Wendy Williams and Administrative Assistant Christine Bleackley shipping out flu vaccines

decrease in our Society's investment income, we were extremely fortunate to continue to be generously financially supported by many individuals, foundations, corporations and service clubs without whose financial contributions we would not be able to provide the aforementioned invaluable community services.

We would like to take this opportunity to acknowledge and sincerely thank all of our staff, volunteers and donors for their commitment and dedication to supporting our organization's programs. We also offer our appreciation to our program partners, Fair Haven United Church Homes Society, the Nissan Canada Foundation, the Vancouver Foundation, St. George's Place Society and Vancouver Coastal Health for their generous contributions. We would also like to acknowledge the financial assistance of the Province of British Columbia.



Board Members Barbara Devlin and Louise Malysb with former VON Nurse and Regional Director Christine Charter at the 2008 Annual General Meeting



Board Member Anne Earthy with guests Virginia Spicer and Peter Hamilton at our Mid Autumn Moon Festival held at the Dr. Sun Yat-Sen Gardens in September 2008



Community Integration Project Guests Christie Reid and her son Mannon



Joan Rousseau of sanofi pasteur placing a bid at our Meals on Wheels Fundraising Dinner and Auction in February 2009



The Hamade Family at the Family Respite Centre's annual Holiday Party

Highlights of the 2008-2009 Audited Financial Statements

Statement of Financial Position – Health and Home Care Society of BC

March 31	2009	2008
ASSETS		
CURRENT ASSETS		
Cash and equivalents	\$ 102,718	\$ 138,138
Restricted Cash	45,007	30,536
Accounts receivable	121,191	148,719
Pledges receivable	1,788	1,740
Prepaid expenses and inventory	31,960	31,814
	<u>302,664</u>	<u>350,947</u>
CAPITAL ASSETS	184,607	160,619
Heritage Fund Investments	<u>405,306</u>	<u>519,223</u>
	<u>\$ 892,577</u>	<u>\$ 1,030,789</u>
LIABILITIES		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 211,950	\$ 223,070
Deferred revenue	225,376	201,648
Deferred pledge revenue	1,788	1,740
	<u>439,114</u>	<u>426,458</u>
DEFERRED CAPITAL GRANTS AND DONATIONS	<u>78,225</u>	<u>108,272</u>
	<u>517,339</u>	<u>534,730</u>
NET ASSETS		
INVESTED IN CAPITAL ASSETS	106,382	52,347
HERITAGE FUND	405,306	519,223
UNRESTRICTED	<u>(136,450)</u>	<u>(75,511)</u>
	<u>375,238</u>	<u>496,059</u>
	<u>\$ 892,577</u>	<u>\$ 1,030,789</u>

Complete financial statements available upon request from the Health and Home Care Society of BC office.

Highlights of the 2008-2009 Audited Financial Statements cont'd...

Statement of Operations – Health and Home Care Society of BC

Year ended March 31	2009	2008
REVENUE		
Provincial, municipal and federal grants	\$ 1,402,334	\$ 1,330,589
Health Promotion Services	659,160	716,487
Meals on Wheels – Meal fees	525,085	572,688
Donations	221,108	148,345
Family Respite Centre – Client fees	189,637	185,200
Alma Van Dusen Fund	55,987	55,705
Deferred capital grants and donations amortized	52,508	49,703
Gaming	34,369	37,890
Endowment and investment income	22,176	29,096
Miscellaneous income	12,723	11,414
Community Integration Project – Rental contributions	5,890	4,032
Investment (loss) income	<u>(6,562)</u>	<u>37,925</u>
	<u>3,174,415</u>	<u>3,179,074</u>
OPERATING EXPENSES		
Family Respite Centre	1,415,725	1,367,945
Meals on Wheels	895,074	923,831
Health Promotion Services	786,911	805,269
Fundraising and Investments	73,154	34,425
Community Integration Project	<u>24,652</u>	<u>23,112</u>
	<u>3,195,516</u>	<u>3,154,582</u>
EXCESS OF (EXPENSES OVER REVENUE) REVENUE OVER EXPENSES FROM OPERATIONS	(21,101)	24,492
MARK TO MARKET - DECREASE IN VALUE OF HERITAGE FUND INVESTMENTS	<u>(99,720)</u>	<u>(60,403)</u>
EXCESS OF EXPENSES OVER REVENUE FOR THE YEAR	<u>\$ (120,821)</u>	<u>\$ (35,911)</u>

Approved by:

Tom Chambers, Board President

Harry Lee, Treasurer



MANNING ELLIOTT
CHARTERED ACCOUNTANTS

Complete financial statements available upon request from the Health and Home Care Society of BC office.

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The Honourable Steven L. Point, OBC
Lieutenant Governor of British Columbia

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Peter House



Board Members Barbara Devlin, Marilyn Crawford and Loren Mallett at the Annual General Meeting in 2008

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The Estate of Mary Bain McLean

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Many thanks for the wonderful care given to our grandmother. We were very nervous and she was welcomed by all of you and it was a wonderful experience for all of us!

- Grandchild of a Family Respite Centre Guest

The Loyalty Club

The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years to the Health and Home Care Society of BC.

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We gratefully acknowledge our donors April 1, 2008 to March 31, 2009

We have endeavored to include all eligible donors on this list. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health and Home Care Society of BC office.

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Executive Director Inge Schamborzki with Meals on Wheels volunteers Martin Chester and Chris Croner at the Santa Claus Parade

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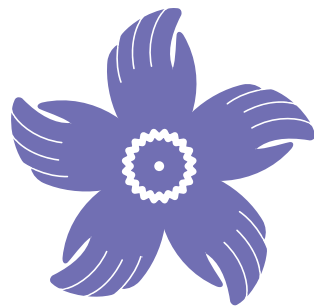
Family Respite Centre: 2711 East 49th Avenue, Vancouver, BC V5S 1K3
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Program contacts: Meals on Wheels: 604-732-7638
 Chinese Meals on Wheels: 604-292-7200
 Health Promotion Services: 604-733-9177 ext. 177
 Volunteer Program: 604-733-9177 ext. 107

To make a tax-deductible donation to our charitable programs, please phone 604-733-6614.



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