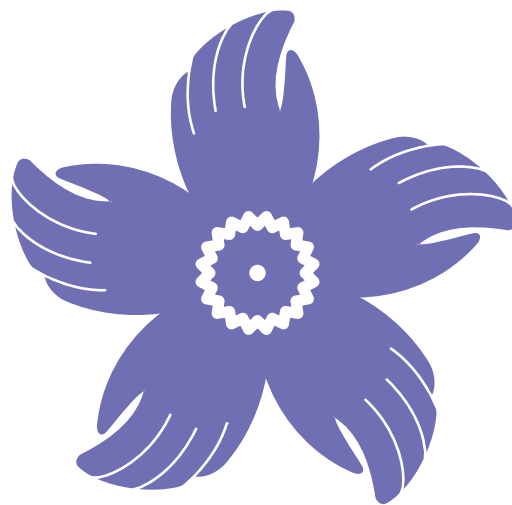


Health and Home Care Society of BC

Taking Care of British Columbians for more than a century



Health & Home
CARE
Society of BC

2009 - 2010 Annual Report



2009-2010 Year in Review from Board President Tom Chambers and Executive Director Inge Schamborzki

We are pleased to report that the Health and Home Care Society of BC (HHCSBC) has completed another successful year. The Society is celebrating the provision of 111 years of community-based health and social services in British Columbia, after serving as one of the founding branches of the Victorian Order of Nurses (1898). Although we changed our name in 2006 to the HHCSBC, supporting individuals to remain in their homes and in their communities has continued to be the Society's top priority. This has been made possible through the hard work and dedication of well-qualified staff and wonderful volunteers, without whose commitment and support, the Society could not provide the following services:

Since 1967, volunteers have

been delivering **Meals on Wheels** in Vancouver and Richmond, serving Western and Chinese (since 1996) cuisine.

The **Family Respite Centre (FRC)** is a secure, home-like environment where caregivers get temporary support for a loved one with mental or physical frailties. Nursing services and recreational activities are offered within an Adult Day Program (since 1979) and Overnight Respite, including palliative respite (since 2000). The FRC serves the population of the Vancouver



Health Promotion Nurses Julia Evans and Heather Johnston at an HHCSBC hosted educational dinner presentation on preventing infectious diseases in our community

Coastal Health Region.

The **Community Integration Project** has been providing transitional housing and support for people with disabilities and their families since 2000.

Customized Health Promotion Services (HPS) such as immunizations, health education and screening tests have been provided since 1997, by Registered Nurses throughout BC, to businesses, corporate clients and individuals within their homes. While other organizations provide similar services on a for profit basis, HPS revenues are used to support the Meals on Wheels program.

What follows are a few highlights from this year:

Four of our 400 Meals



Volunteer Manager Jill Howey and summer student Communications Assistant Stephanie Chung promoting Meals on Wheels at a local fair

on Wheels Volunteers, Chris Croner, Jeanne Lewis, Doug Shaw, and Shirley van der Hoop, are celebrating 40 years with our organization! While our gratitude and appreciation is extended to all of our volunteers, we offer a special thanks to Chris, Jeanne, Doug and Shirley for this achieving this incredible milestone.

Due to higher food costs and anticipated budgetary shortfalls, in December 2009, the price of our hot Meals on Wheels was increased to \$5.75. To our knowledge, none of our clients cancelled their delivery service for this reason.

2009/2010 was the year of the world-wide H1N1 pandemic. Conflicting information created

much confusion, anxiety, and uncertainty in the minds of many, including some of our corporate HPS clients about whether or not to become immunized for seasonal flu and/or H1N1. The Society's prior investment in the development of an automated flu scheduling system, and the staff's competence and expertise, enabled the Society to respond in a timely fashion to many of the challenges and changes,

that ultimately contributed to an unanticipated, significant year-end budgetary surplus for the Society, documented later in this report.

Thanks very much to the Board for their vision and governance, and to all of our staff and consultants who work so diligently to contain our costs without

compromising the quality of our care and services.

We are extremely grateful as well to continue to be generously financially supported by many individuals, service clubs, foundations, and corporations, whose contributions assist the HHCSBC to provide the aforementioned, invaluable, community programs.

We would also like to take this opportunity to acknowledge and extend our appreciation to our program partners, Fair Haven United Church Homes Society, the Nissan Canada Foundation, the Vancouver Foundation, St. George's Place Society, Vancouver Coastal Health, and the Province of British Columbia for their generous contributions and financial assistance.



Family and Friends of former FRC guests Chow Loi Yee and Chow Sui Lun, being recognized by staff for the donation of a much needed blanket warmer made in their honour



Helen Shore, Yujin Lim with her son Timothy Jinseo Li and Ed Trody at the Meals on Wheels Fundraising Dinner and Auction

Highlights of the 2009-2010 Audited Financial Statements

Statement of Financial Position – Health and Home Care Society of BC

March 31	2010	2009
ASSETS		
CURRENT ASSETS		
Cash	\$ 317,517	\$ 147,725
Accounts receivable	109,313	122,979
Prepaid expenses and inventory	22,161	31,960
	<u>448,991</u>	<u>302,664</u>
CAPITAL ASSETS	134,645	184,607
HERITAGE FUND	546,777	405,306
	<u>\$ 1,130,413</u>	<u>\$ 892,577</u>
LIABILITIES		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 296,244	\$ 211,950
Deferred revenue	192,160	227,164
	<u>488,404</u>	<u>439,114</u>
DEFERRED CAPITAL GRANTS AND DONATIONS	25,551	78,225
	<u>513,955</u>	<u>517,339</u>
NET ASSETS (DEFICIENCY)		
INVESTED IN CAPITAL ASSETS	109,094	106,382
HERITAGE FUND	546,777	405,306
UNRESTRICTED	(39,413)	(136,450)
	<u>616,458</u>	<u>375,238</u>
	<u>\$ 1,130,413</u>	<u>\$ 892,577</u>

Complete financial statements available upon request from the Health and Home Care Society of BC office.

Highlights of the 2009-2010 Audited Financial Statements cont'd...

Statement of Operations – Health and Home Care Society of BC

Year ended March 31	2010	2009
REVENUE		
Provincial, municipal and federal grants	\$ 1,457,314	\$ 1,402,334
Health Promotion Services	663,413	659,160
Meals on Wheels – Meal fees	533,179	525,085
Donations	254,864	221,108
Family Respite Centre – Client fees	178,805	189,637
Deferred capital grants and donations amortized	55,647	52,508
Gaming	44,850	34,369
Alma Van Dusen Fund	22,479	55,987
Investment income (loss)	21,331	(6,562)
Endowment income	10,941	22,176
Community Integration Project – Rental contributions	5,200	5,890
Miscellaneous income	3,570	12,723
	3,251,593	3,174,415
OPERATING EXPENSES		
Family Respite Centre	1,479,071	1,415,725
Meals on Wheels	871,045	895,074
Health Promotion Services	686,968	786,911
Fundraising and Investments	74,120	73,154
Community Integration Project	26,389	24,652
	3,137,593	3,195,516
EXCESS OF REVENUE OVER EXPENSES (EXPENSES OVER REVENUE) FROM OPERATIONS	114,000	(21,101)
MARK TO MARKET - INCREASE (DECREASE) IN FAIR VALUE OF HERITAGE FUND	127,220	(99,720)
EXCESS OF REVENUE OVER EXPENSES (EXPENSES OVER REVENUE) FOR THE YEAR	\$ 241,220	\$ (120,821)

Approved by:

Tom Chambers, Board President

Doug Purdie, Treasurer



MANNING ELLIOTT
CHARTERED ACCOUNTANTS

Complete financial statements available upon request from the Health and Home Care Society of BC office.

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shipping out flu vaccines*

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The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years to the Health and Home Care Society of BC.

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We gratefully acknowledge our donors April 1, 2009 to March 31, 2010

We have endeavored to include all eligible donors on this list. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health and Home Care Society of BC office.

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Dr. Colin Campbell, Dr. Inge Schamborzki and John Kach at an HHCSBC hosted educational dinner presentation on preventing infectious diseases in our community

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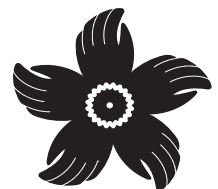
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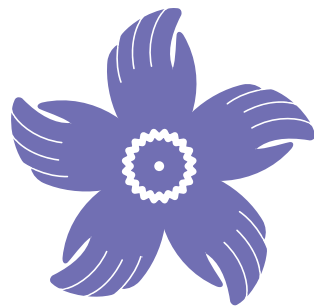
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Program contacts: Meals on Wheels: 604-732-7638
 Chinese Meals on Wheels: 604-292-7200
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