# Health and Home Care Society of BC

A future where seniors live independently in their own homes



2010 - 2011 Annual Report



# 2010-2011 Year in Review from Board President Tom Chambers and Executive Director Inge Schamborzki

The Health and Home Care Society of BC (HHCSBC) is pleased to report that we have completed another year with success. We are celebrating our 112th year of providing preventative and supportive health care services tailored to the communities we serve; first as a founding branch of the Victorian Order of Nurses (1898), and since 2006 as HHCSBC. Our organization's vision of a future of seniors living independently in their own homes would not be possible without the heartfelt commitment of our qualified staff and dedicated volunteers who make the following programs possible:

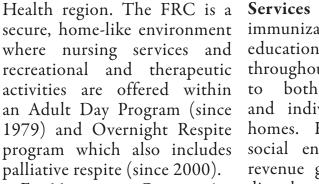
Our volunteers have been delivering Western Meals on Wheels since 1967, and Chinese Meals on Wheels since 1996. In 2010 alone, we delivered a total



Our Health Promotions team prepares flu vaccine for shipment.

of 100,119 meals in Vancouver and Richmond, and this need continues to grow.

Our Family
Respite Centre
(FRC) offers
t e m p o r a r y
support to caregivers of loved
ones with physical
and/or mental
frailties within the
Vancouver Coastal



For 11 years, our Community Integration **Project** been helping individuals with disabilities make the transition from rehabilitation to independent living. Our specially designed housing units and social services help clients achieve physical independence and social integration. This year we were able to support eight individuals through this program.

Since 1997, our Registered Nurses have been providing customized **Health Promotion** 



A dedicated volunteer delivers a hot meal to a Meals on Wheels client.

Services (HPS) such as immunization clinics, health education and screening tests throughout the province, to both corporate clients and individuals within their homes. HPS operates as a social enterprise in that all revenue generated is used to directly support our charitable programs, such as Meals on Wheels and Family Respite.

Highlights from the 2010 - 2011 Fiscal Year:

We are thrilled to honour one of our amazing volunteers, Donna Cook, for 40 years of dedicated service with our Meals on Wheels program. Donna was recognized alongside 50 other volunteers and staff at our Annual Volunteer and Staff Recognition Tea. We extend

thanks to all of our committed volunteers and staff. particularly to Donna for this landmark achievement.

In a bid to offer greater variety and convenience for our clients, we launched our first-ever Meals on Wheels breakfast menu in June 2010. The menu offers five delicious selections and includes popular classics such as French toast and omelette. The breakfast items our clients.

Wheels Fundraising Dinner and Auction. We are incredibly pleased to report that with the support of our community, we

are delivered frozen to enable clients to heat and enjoy them at their convenience. Additionally, in August 2010 we increased the number of daily frozen entrée options from one to four, again offering greater selection for In February 2011, we hosted the 3rd Annual Meals on

Family Respite Centre client Mr. Canotal and his family enjoy our annual summer barbecue.

were able to raise \$20,000 toward our Western and Chinese Meals Wheels on programs in Vancouver and Richmond.

We have become aware of the increasing diversity present within population of guests at our Family Respite

Centre. We recognize the necessity to respond to this by developing an equally diverse syndicate of qualified staff and volunteers.

**HHCSBC** The website received a complete makeover this year with the intention to provide a more inviting and user-friendly experience visitors. We are excited about

> this new look and encourage you to take a peek!

The 2010 2011 flu season was much calmer, speak, SO to following the year of the H1N1 This pandemic. year, our HPS flu program offered a choice of two flu vaccines: the



Community Integration Project client Ralph Allen and his wife Jean in their St. Georges Place apartment.

traditional seasonal flu shot, Vaccigrip, and the new microneedle vaccine, Intanza - ideal for individuals with a phobia of needles.

We would like to utilize this opportunity to give thanks to the Board, all of our staff and volunteers, and our donors, who make it possible to provide these invaluable services to our community.

We also offer our tremendous appreciation to our program partners: Fair Haven United Church Homes Society, the Nissan Canada Foundation. the Vancouver Foundation. St. George's Place Society, Vancouver Coastal Health, and the financial assistance and generous support of the Province of British Columbia. Thank you!

# Highlights of the 2010-2011 Audited Financial Statements

Statement of Financial Position - Health and Home Care Society of BC

March 31	2011	2010
ASSETS		
CURRENT ASSETS		
Cash	\$ 14,487	\$ 317,517
Accounts receivable	129,845	109,313
Prepaid expenses and inventory	27,116	22,161
	171,448	448,991
CAPITAL ASSETS	96,304	134,645
HERITAGE FUND	626,136	546,777
	\$ 893,888	\$ 1,130,413
LIABILITIES		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 149,344	\$ 296,244
Deferred revenue	79,365	192,160
	228,709	488,404
DEFERRED CAPITAL GRANTS AND DONATIONS	12,795	25,551
	241,504	513,955
NET ASSETS (DEFICIENCY)		
INVESTED IN CAPITAL ASSETS	83,509	109,094
HERITAGE FUND	626,136	546,777
UNRESTRICTED	(57,261)	(39,413)
	652,384	616,458
	\$ 893,888	\$ 1,130,413

Complete financial statements available upon request from the Health and Home Care Society of BC office.

# Highlights of the 2010-2011 Audited Financial Statements cont'd...

Statement of Operations - Health and Home Care Society of BC

Year ended March 31	2011	2010
REVENUE		
Provincial, municipal and federal grants	\$ 1,419,615	\$ 1,457,314
Health Promotion Services	484,099	663,413
Meals on Wheels – Meal fees	534,479	533,179
Donations and event income	192,818	254,864
Family Respite Centre – Client fees	184,781	178,805
Deferred capital grants and donations amortized	12,756	55,647
Gaming	46,584	44,850
Alma Van Dusen Fund	35,026	22,479
Investment income (loss)	31,899	21,331
Endowment income	18,303	10,941
Community Integration Project – Rental contributions	5,537	5,200
Miscellaneous income	402	3,570
	2,966,299	3,251,593
OPERATING EXPENSES		
Family Respite Centre	1,357,907	1,479,071
Meals on Wheels	871,260	871,045
Health Promotion Services	678,067	686,968
Fundraising and Investments	53,535	74,120
Community Integration Project	25,943	26,389
	2,986,712	3,137,593
	2,700,712	3,137,373
EXCESS OF (EXPENSES OVER REVENUE) REVENUE OVER EXPENSES FROM OPERATIONS	(20,413)	114,000
MARK TO MARKET - INCREASE IN FAIR VALUE OF HERITAGE FUND	56,339	127,220
EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	\$ 35,926	\$ 241,220

Approved by:

Tom Chambers, Board President

Doug Purdie, Treasurer



Complete financial statements available upon request from the Health and Home Care Society of BC office.

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Volunteer Manager Jill Howey with volunteer Magali Cairati and Event Coordinator Jasmine Allen at the Renfrew Community Health Fair.

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Thank you all so much for taking such good care of our Mom. She has enjoyed her time with you very much, and you've made our lives much easier and worry free these past six weeks. Thank you, thank you.

- Daughter of a Family Respite Centre Guest

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The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years to the Health and Home Care Society of BC.

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We have endeavored to include all eligible donors on this list. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health and Home Care Society of BC office.

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Respite Assistant Arthur Lee leads Family Respite Centre clients through a stimulating exercise class.

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Global Learning Resources Corp

Thank you so much for taking such good care of my grandma. We truly appreciate everything that you did for her. Your staff is just amazing, and you are all so pleasant! Thank you again.

- Grandaughter of Family Respite Centre guest

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Meals on Wheels volunteers Mike Creamers and Courtenay Parent deliver a hot meal to client Mrs. Emelia de Visser.



Meals on Wheels volunteer Donna Cook honoured for 40 years of service alongside Vancouver City Councillor Ellen Woodsworth and Board Secretary, David Kimpton.

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Family Respite Centre (FRC) client Trudi Patterson (far right) pictured with her mother, Anne, and son Neil Patterson, an employee at Porte Realty who organized the generous donation of flat screen televisions for the FRC.

Sin Ying Ng

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Executive Director, Inge Schamborzki and volunteer Sheraz Bhesania at our annual Volunteer & Staff Appreciation Tea.

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