

Health & Home Care Society of BC 2013 -2014 Annual Report



Health & Home CARE Society of BC



2013-2014 Program Overview

The **Health & Home Care Society of British Columbia (Care BC)** is an independent, BC-based notfor-profit organization. As one of the founding branches of the Victorian Order of Nurses, the Society has been caring for British Columbians since 1898 with health care initiatives tailored to the communities served. When VON Canada restructured into a single, administrative national entity in 2006, the Society elected to become an independent organization to best serve British Columbians and adopted its current name. While the name has changed, the organization remains the same one British Columbians have looked to for help for more than a century.

Since 1967 the **Meals on Wheels** program has been providing nutritious meals and making brief, friendly visits to people living in Vancouver and Richmond. The program includes one of Canada's first Chinese Meals on Wheels services, launched in 1996 to provide authentic Asian cuisine and Chinese-speaking volunteers for the region's changing population. For people confined to their home by illness or frailty, a hot meal and human contact can otherwise feel out of reach. Care BC's 350 volunteers deliver by car or on bicycle over 2000 meals every week. This past year 105,156 meals were delivered to 1101 clients. Sixty-one percent (61%) of clients reported living alone and fifty percent (50%) were age eighty or older. Fourteen percent (14%) were ninety years of age or older.

The **Family Respite Centre (FRC)** provides short–term caregiver relief for those families who are in need of a break from caregiving duties. Allowing caregivers to take time to care for themselves is essential in helping families to continue to provide compassionate care in their homes while mitigating some of the effects of caregiver burnout. This custom-designed, homelike environment that opened on its current site in 2002 offers seniors with mental and/or physical frailties temporary day and overnight care provided by a dedicated nursing staff, in addition to culturally appropriate recreational and therapeutic activities. Last year the FRC served almost 250 families with 84% of clients returning more than once throughout the year. This high return rate is a testament to the caregivers' needs as well as to the quality services received from a care team focused on making the guests feel at home.

Since 1997 Care BC has also been offering customized home, workplace and community wellness programs throughout BC, as well as immunization and screening clinics. As a "social enterprise", by



Tom Chambers, Board President & Inge Schamborzki, Executive Director

utilizing **Health Promotion Services**' registered nurses, businesses enhance the well-being and health of their staff or clients while also providing much-needed financial support for Meals on Wheels and the Family Respite Centre.

The lack of appropriate housing continues to be a major barrier for people with disabilities who are in transition from rehabilitation to independent living. To assist these individuals, the **Community Integration Project** was launched in 2000. Annually up to six tenants and on occasion their family members will live for up to six months within one of two specially designed and equipped apartments at St. George's Place in Vancouver while receiving out-patient treatment at GF Strong and one-on-one part-time professional support from Care BC before returning to live in their own homes.

Care BC could not continue this tradition of caring and supporting people to continue to live in the comfort of their own homes without the commitment and dedication of the organization's awesome staff, volunteers and donors to whom is owed a huge debt of gratitude. The Society would also like to acknowledge the significant contributions made by Vancouver Coastal Health, the Fair Haven United Church Homes Society, the Vancouver Foundation, St. George's Place Society and the Nissan Canada Foundation. Without all of these commitments and the financial assistance provided by the Province of British Columbia, Care BC would not be able to provide these invaluable community services to people in need within our region. Thank you.

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Tom Chambers, Board President

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Inge Schamborzki, Executive Director

Highlights of the 2013-2014 Audited Financial Statements

Statement of Financial Position – Health & Home Care Society of BC

As At March 31, 2014 & March 31, 2013

	March 31 2014		March 31 2013
ASSETS			
CURRENT ASSETS			
Cash \$	171,650	Ś	112,736
Accounts Receivable	120,967	Ŧ	140,890
Prepaid expenses and inventory	11,901		21,860
	304,518		275,486
CAPITAL ASSETS	25,024		39,122
BESSIE LUTEYN FUND	289,168		200,203
HERITAGE FUND	758,471		679,616
\$	1,377,181	\$	1,194,427
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and accrued liabilities \$	193,430	\$	159,555
Deferred revenue	179,500		145,821
	372,930		305,376
DEFERRED CONTRIBUTION	289,168		200,203
DEFERRED CAPITAL GRANTS AND DONATIONS	314		3,710
	662,412		509,289
NET ASSETS (DEFICIENCY)			
INVESTED IN CAPITAL ASSETS	24,710		35,412
HERITAGE FUND	758,471		679,616
UNRESTRICTED	(68,412)		(29,890)
	714,769		685,138
\$	1,377,181	\$	1,194,427

Highlights of the 2013-2014 Audited Financial Statements cont...

Statement of Operations – Health & Home Care Society of BC

For the Years ended March 31, 2014 & 2013

	2014	2013
REVENUE		
Family Respite Centre \$	1,450,372	\$ 1,436,193
Meals on Wheels	864,400	862,944
Health Promotion Services	426,415	433,480
Fundraising and Investments	392,714	265,237
Community Integration Project	26,729	26,304
	3,160,630	3,024,158
EXPENSES		
Family Respite Centre	1,551,367	1,470,147
Meals on Wheels	938,356	875,186
Health Promotion Services	578,935	616,187
Fundraising and Investments	92,724	53,733
Community Integration Project	23,222	23,114
	3,184,604	3,038,367
DEFICIENCY OF REVENUE OVER EXPENSES	(23,974)	(14,209)
UNREALIZED GAIN (LOSS) IN VALUE OF HERITAGE FUND	53,605	64,889
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES FOR THE YEAR \$	29,631	\$ 50,680

Approved by: Tom Chambers, Board President Doug Purdie, Vice President and Treasurer



MANNING ELLIOTT CHARTERED ACCOUNTANTS

Complete financial statements available upon request from the Health & Home Care Society of BC office.

Our Supporters

Honourary Patron

Her Honour The Honourable Judith Guichon, OBC, Lieutenant Governor of British Columbia

2013-2014 Board of Directors

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Branch Medical Advisor

Peter House

2013–2014 Macaulay Club Donors The Macaulay Club recognizes supporters who donate a total of \$500 or more in a fiscal year to the Health & Home Care Society of BC. The Club is named in honour of May Macaulay, whose tireless advocacy on behalf of isolated families led to the creation of our organization in 1898, when we were one of the founding branches of VON.

Investing Partner (\$10,000 - \$24,999)						
DP World Vancouver	London Drugs Foundation					
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The Loyalty Club

The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years to the Health & Home Care Society of BC.

Loyalty Club Members April 1, 2009 - March 31, 2014

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We gratefully acknowledge all of our donors from April 1, 2013 to March 31, 2014.

Care BC would also like to thank the hundreds of other donors who have supported our activities during this year. Please know that your support is truly appreciated. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health & Home Care Society of BC office.



carebc.ca

MAIN OFFICE

204 - 3077 Granville Street Vancouver, BC V6H 3J9 T: 604-733-6614 F: 604-733-6698 info@carebc.ca

FAMILY RESPITE CENTRE

2711 East 49th Avenue Vancouver, BC V5S 1K3 T: 604-327-9525 F: 604-327-9528

PROGRAM CONTACTS

Meals on Wheels: 604-732-7638 Chinese Meals on Wheels: 604-733-6615 Health Promotion Services: 604-733-9177 ext 111 Volunteer Programs: 604-733-9177 ext 107

To make a tax-deductible donation to our charitable programs, please phone 604-733-6614 or visit carebc.ca