



Health & Home
CARE
Society of BC

**Health & Home Care
Society of BC
(Care BC)
2015 -2016 Annual Report**

Prepared for our 117th Annual General Meeting, June 2016



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2015-2016 Program Overview

The **Health and Home Care Society of BC** (Care BC or “the Society”) is an independent, BC-based not-for-profit organization. The Society has been caring for British Columbians with targeted health care initiatives since 1898 as one of the founding branches of the Victorian Order of Nurses (VON). Care BC opted to become an independent organization to best serve local communities in 2006 when VON Canada restructured as a single administrative national entity. Throughout our more-than-a-century history, British Columbians have sought out Care BC for support.

Care BC’s **Meals on Wheels** program has operated since 1967, delivering nutritious meals and brief, friendly visits to clients across Vancouver and Richmond. In 1996, we launched one of Canada’s first **Chinese Meals on Wheels** services providing authentic Asian cuisine delivered by Chinese-speaking volunteers to meet the region’s changing population. For people confined to their home by illness or frailty, a hot meal and human contact can otherwise feel out of reach. Our network of 325 volunteers delivered over 112,000 meals last year to over 1,150 clients. Fifty-seven percent (57%) of our meal recipients report living alone and thirteen percent (13%) are 90 years old, or older.



FAMILY *respite* CENTRE The Society’s **Family Respite Centre** (FRC) provides short-term caregiving relief for families in need of a break from caregiver responsibilities. Giving family members time to take care of themselves allows them to continue their compassionate care in their own homes while avoiding the effects of caregiver burnout. The FRC, a custom-designed, homelike environment, opened at its current site in 2002. Seniors with mental and/or physical frailties receive care either through our Adult Day program or Overnight Respite program in addition to culturally appropriate recreational and therapeutic activities. Last year the FRC served over 330 families, most of whom returned more than once throughout the year; it is a testament to the caregivers’ need for respite, as well as the quality of service received from the FRC staff and volunteer team.

The health and well-being of British Columbians has been a top priority of the Society from the very beginning. In 1997, the Society launched the **Health Promotion Services** department as a social enterprise to help fund our charitable programs. Individuals and companies who take advantage of our services – customized home, workplace and community wellness programs, as well as immunization and screening clinics – benefit from the high quality of service from our team of registered nurses while also giving back to the community through our Meals on Wheels programs and the Family Respite Centre.





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2015-2016 Program Overview, cont.

People facing a sudden, unexpected physical disability are challenged with a lack of appropriate housing; Care BC's **Community Integration Project (CIP)** helps by providing accessible, affordable housing and assistance coordinating transitional support. Since its inception in 2000, the program has helped 75 individuals and their families find appropriate places to live, enhancing their community living opportunities. Each year, up to six tenants and their family members stay in one of two specially designed and equipped apartments at St. George's Place in Vancouver. The CIP offers a variety of benefits including the ability to leave the hospital environment earlier, being with family and friends, and re-establishing a home in the community while benefitting from out-patient rehabilitation services at GF Strong.



Care BC has cared for and supported people living in the comfort of their own homes since 1898. We could not have maintained this tradition without the commitment and dedication of the organization's outstanding staff, volunteers and donors to whom we express our deepest gratitude. Care BC would also like to acknowledge the significant support we receive from the Vancouver Coastal Health Authority, the Fair Haven United Church Homes Society, the Vancouver Foundation and St. George's Place Society. All these contributions, combined with financial assistance from the Province of British Columbia, allow us to continue providing these invaluable services to people in need across the province.

THANK YOU!



**Tom Chambers, Board President
&
Inge Schamborzki, Executive Director**

Highlights of the 2015-2016 Audited Financial Statements

Statement of Financial Position – Health & Home Care Society of BC

As At March 31, 2016 & March 31, 2015

		March 31 2016	March 31 2015
ASSETS			
CURRENT ASSETS			
Cash	\$	31,338	\$ 204,042
Accounts Receivable		114,778	130,345
Prepaid expenses and inventory		13,106	18,005
		159,222	352,392
CAPITAL ASSETS		30,570	35,189
HERITAGE FUND		780,130	800,988
BESSIE LUTEYN FUND		260,893	297,193
ELIZABETH WATTERS FUND		390,064	400,000
NETTIE POLISCHUK FUND		50,000	-
	\$	1,670,879	\$ 1,885,762
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and accrued liabilities	\$	225,090	\$ 227,893
Deferred revenue		68,635	220,250
		293,725	448,143
DEFERRED CONTRIBUTIONS		650,957	697,193
		944,682	1,145,336
NET ASSETS (DEFICIENCY)			
INVESTED IN CAPITAL ASSETS		30,570	35,189
HERITAGE FUND		780,130	800,988
UNRESTRICTED		(84,503)	(95,751)
		726,197	740,426
	\$	1,670,879	\$ 1,885,762

Highlights of the 2015-2016 Audited Financial Statements cont...

Statement of Operations – Health & Home Care Society of BC

For the Years ended March 31, 2016 & 2015

	2016	2015
REVENUE		
Family Respite Centre	\$ 1,478,606	\$ 1,471,363
Meals on Wheels	944,291	919,874
Health Promotion Services	405,248	402,480
Fundraising and Investments	447,503	382,353
Community Integration Project	26,099	26,086
	3,301,747	3,202,156
EXPENSES		
Family Respite Centre	1,511,842	1,537,417
Meals on Wheels	1,068,049	960,517
Health Promotion Services	586,860	568,088
Fundraising and Investments	97,796	104,036
Community Integration Project	17,204	24,768
	3,281,751	3,194,826
DEFICIENCY OF REVENUE OVER EXPENSES	19,996	7,330
UNREALIZED GAIN (LOSS) IN VALUE OF HERITAGE FUND	(34,225)	18,327
(DEFICIENCY) EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	\$ (14,229)	\$ 25,657

Approved by:

Tom Chambers, Board President

Doug Purdie, Vice President and Treasurer



MANNING ELLIOTT
CHARTERED ACCOUNTANTS

Our Supporters

Honourary Patron

Her Honour The Honourable Judith Guichon, OBC, Lieutenant Governor of British Columbia

2015-2016 Board of Directors

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Branch Medical Advisor

Neel Sinha

2015-2016 Macaulay Club Donors

The Macaulay Club recognizes supporters who donate a total of \$500 or more in a fiscal year to Care BC. The Club is named in honour of May Macaulay, whose tireless advocacy on behalf of isolated families led to the creation of our organization in 1898, as one of the founding branches of the VON.

Benefactor Partner (\$50,000+)

The Estate of Nettie Polischuk

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The Loyalty Club

The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years to Care BC.

Loyalty Club Members April 1, 2011 – March 31, 2016

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We gratefully acknowledge all of our donors from April 1, 2015 to March 31, 2016.

Care BC would also like to thank the hundreds of other donors who have supported our activities during this year. Please know that your support is truly appreciated. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health & Home Care Society of BC office.



www.carebc.ca

MAIN OFFICE

204 - 3077 Granville Street
Vancouver, BC V6H 3J9
T: 604-733-6614
F: 604-733-6698
info@carebc.ca

FAMILY RESPITE CENTRE

2711 East 49th Avenue
Vancouver, BC V5S 1K3
T: 604-327-9525
F: 604-327-9528

PROGRAM CONTACTS

Meals on Wheels: 604-732-7638
Chinese Meals on Wheels: 604-733-6615
Health Promotion Services: 604-733-9177 ext 111
Volunteer Programs: 604-733-9177 ext 107

To make a tax-deductible donation to our charitable programs, please call
604-733-6614 or visit www.carebc.ca