



HEALTH & HOME CARE SOCIETY OF BC

(CARE BC)

2017-2018 ANNUAL REPORT

*Providing health promotion and supportive
care services to communities in British
Columbia since 1898*



Health & Home
CARE
Society of BC

Care BC has completed another successful year of service to the community since our founding in 1898. Throughout our 120 year history, we have continued our work towards our mission, providing health promotion and supportive care services to British Columbians through our charitable programs - Meals on Wheels (serving Vancouver and Richmond), the Family Respite Centre, and the Community Integration Project. With help from our community of volunteers, supporters, donors and staff members, we continue to strive towards our vision: A future where seniors live independently in their own homes.

The 2017-2018 fiscal year was a significant year for our Western Meals on Wheels program, which celebrated its 50th Anniversary in the fall of 2017. The Meals on Wheels program in Vancouver was launched in Canada's Centennial year, as Canadians were encouraged to improve their communities. Over 400 guests attended our Dinner & Dance Celebration at the Westin Bayshore Hotel and Resort, agreeing that the impact of the program is immense for seniors and others who may be homebound. Thanks to our sponsors, donors, supporters, volunteers and staff members, the evening was a record-breaking success, raising over \$200,000 in net revenues to support the program as it begins the next 50 years of service to the community.

The success of the past year was tempered with some disappointing developments; our Health Promotions Services (HPS) department discontinued its services this year. The program had been operating as a "social enterprise", offering health and well-being services to businesses to keep their employees healthy, with the proceeds benefitting our charitable programs. However, after 20 years the program faced increasing competition (primarily from pharmacies) and was no longer profitable. Care BC would like to acknowledge and thank our former clients for their business and extends our gratitude to the highly professional Registered Nurses who administered these HPS programs.

While celebrating the successes of the Meals on Wheels program and paying homage to our HPS department, we also face new challenges on the horizon. Our goal to build a second Family Respite Centre on the North Shore continues to develop. Although there are still quite a few hurdles to clear (from finalizing applications and permitting, to licensing and raising funds), we are excited at the opportunity. We will continue to share developments as the plans progress.

Our impact on the community would be greatly diminished without the support of Care BC's outstanding staff and our network of loyal volunteers and donors – to whom we express our deepest gratitude. Care BC also acknowledges the significant support we receive from the Vancouver Coastal Health Authority, the Fair Haven Homes Society, the Vancouver Foundation and St. George's Place Society. Combined with financial assistance from the Province of British Columbia, these contributions enabled us to provide invaluable services to people in need across the province.

THANK YOU!



Tom Chambers
Board President

A handwritten signature in dark ink, appearing to read "Tom Chambers".



Inge Schamborzki
Executive Director

A handwritten signature in dark ink, appearing to read "Inge Schamborzki".

Care BC 2017-2018 Program Highlights

Meals on Wheels (MOW)

For people confined to their home by illness or frailty, a hot meal and human contact can otherwise feel out of reach. Our network of over 350 Western and Chinese MOW volunteers delivered over 125,000 meals last year to 1,245 clients, also providing a brief friendly visit and informal safety check on the recipient. Fifty-nine percent (59%) of our meal recipients report living alone and fourteen percent (14%) are over 90 years old.

Care BC's **Meals on Wheels (MOW)** program has operated in Vancouver since 1967, and celebrated its 50th Anniversary in the 2017-2018 fiscal year.

Family Respite Centre (FRC)

Care BC's **Family Respite Centre (FRC)** provides short-term respite care for families in need of a break from caregiver responsibilities. When caregivers have time to take care of themselves, they are able to continue their compassionate care for their loved one in their own home, thereby mitigating the effects of caregiver burnout.

The FRC, a custom-designed, homelike environment, opened at its current location in 2002. Seniors with cognitive decline and/or physical frailties receive care from our dedicated Nursing Team through our Adult Day Program or Overnight Respite Program as well as culturally appropriate recreational and therapeutic activities. Last year the FRC served over 325 families, most of whom returned more than once throughout the year.

Community Integration Project (CIP)

The **Community Integration Project (CIP)**, operated by Care BC since 2000, helps people facing unexpected physical disabilities and/or acquired brain injuries by providing accessible, affordable housing and assistance coordinating transitional support. The program has helped 87 individuals and their families find appropriate places to live enhancing their reintegration to their communities. Tenants can stay with a family member, if they choose, in one of two specially designed and equipped apartments at St. George's Place in Vancouver, conveniently located near the GF Strong Rehabilitation Centre.

The CIP allows people to leave the hospital earlier, surrounded by family and friends, offering support during a transitional time.



The Health and Home Care Society of BC (Care BC, or “the Society”) is an independent, BC-based not-for-profit organization. Since 1898, Care BC has been caring for British Columbians with targeted health care initiatives. Care BC was one of the founding branches of the Victorian Order of Nurses (VON) as the BC branch. When VON Canada restructured as a national entity in 2006, Care BC opted to become an independent organization, adopting our current name at that time.

Highlights of the 2017-2018 Audited Financial Statements

Statement of Financial Position – Health & Home Care Society of BC

As at March 31, 2018 & March 31, 2017

	March 31		March 31
	2018		2017
ASSETS			
CURRENT ASSETS			
Cash	\$ 25,215	\$	80,490
Accounts Receivable	162,214		144,470
Prepaid expenses and inventory	14,238		24,575
	201,667		249,535
CAPITAL ASSETS			
HERITAGE FUND	62,606		62,398
BESSIE LUTEYN FUND	1,090,581		966,585
ELIZABETH WATERS FUND	100,774		191,921
NETTIE POLISCHUK FUND	-		476,236
	-		65,100
	\$ 1,455,628	\$	2,011,775
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and accrued liabilities	\$ 234,455	\$	269,957
Deferred revenue	212,598		178,366
	447,053		448,323
DEFERRED CONTRIBUTIONS			
	100,774		733,257
	547,827		1,181,580
NET ASSETS (DEFICIENCY)			
INVESTED IN CAPITAL ASSETS	62,606		62,398
HERITAGE FUND	1,090,581		966,585
UNRESTRICTED	(245,386)		(198,788)
	907,801		830,195
	\$ 1,455,628	\$	2,011,775

Highlights of the 2017-2018 Audited Financial Statements cont...

Statement of Operations – Health & Home Care Society of BC

For the Years ended March 31, 2018 & 2017

	2018	2017
REVENUE		
Family Respite Centre	\$ 1,543,245	\$ 1,493,339
Meals on Wheels	1,031,863	1,002,213
Health Promotion Services	132,509	320,524
Fundraising and Investments	651,573	529,821
Community Integration Project	26,440	25,230
	3,385,630	3,371,127
EXPENSES		
Family Respite Centre	1,556,620	1,568,000
Meals on Wheels	1,221,645	1,159,122
Health Promotion Services	240,915	478,834
Fundraising and Investments	251,080	156,057
Community Integration Project	17,723	10,984
	3,287,983	3,372,997
DEFICIENCY OF REVENUE OVER EXPENSES	97,647	(1,870)
UNREALIZED GAIN (LOSS) IN VALUE OF HERITAGE FUND	(20,041)	105,868
(DEFICIENCY) EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	\$ 77,606	\$ 103,998

Approved by:

Tom Chambers, Board President

Doug Purdie, Vice President and Treasurer



MANNING ELLIOTT
CHARTERED ACCOUNTANTS

Complete financial statements available upon request from the Health & Home Care Society of BC office.

OUR SUPPORTERS

Honourary Patron

Her Honour The Honourable Judith Guichon, OBC, Lieutenant Governor of British Columbia

2017-2018 Board of Directors

Tom Chambers, President	Keith Chambers	Herbert Lee	Eva Turner
Doug Purdie, Treasurer	Denton Corrigan	Serena Lee	Adriana Wills
David Kimpton, Secretary	Billee Davidson	Mark Tourigny	

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Anne Earthy	Jim Johnston	Shirley MacFarlane	Linda Tolman
Joyce Gauthier	David Kimpton	Carol Ross	Nancy Turner
Mary Graham	Barbara Lambert	Helen Shore	Hubert Wiedemann

Branch Medical Advisor

Neel Sinha

2017-2018 MACAULAY CLUB DONORS

The Macaulay Club recognizes supporters who donate \$500 or more in a fiscal year to Care BC. The Club is named in honour of May Macaulay, whose tireless advocacy on behalf of isolated families led to the creation of our organization in 1898, as one of the founding branches of the VON.

Benefactor Partner (\$50,000+)

Maureen Corrigan	Helen Shore
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Investing Partner (\$10,000 - \$24,999)

Tom Chambers	Shirley MacFarlane	The Tong & Geraldine Louie	The Wolrige Foundation
Alice Chen	The Robert Kenney Fund	Family Foundation	

Sponsoring Partner (\$5,000 - \$9,999)

Yvone Au-Yeung Lam	Herbert Lee
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Contributing Partner (\$2,500 - \$4,999)

CIBC Children's Foundation	The Benevity Community Impact Fund
Jack G. Smith	Robert Webster

Family Partner (\$500 - \$2,499)

Nick Arden	Anne Earthy	Joyce Lee	Bruce Rose	Bonnie Watts
Gordon Barefoot	Cathy Ebbehoj	Kit Wing Lee	Inge Schamborzki	Jane Williams
Peter Blake	Darryl Eddy	The Lohn Foundation	The Schein Foundation	Adriana Wills
Wilkins Chan	Scott Edmonds	Kevin MacPherson	Bruce Schmidt	Jenny Wong
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Foundation	Patricia Huscroft	Bernard Portier	Harold & Maureen	
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Dramaonevan	Jim Johnston	Carolyn Regier	Nancy Turner	
Janice Dungate	Nancy Kotani	Paul Richardson	Praveen Varshney	

THE LOYALTY CLUB

The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years to Care BC.

Loyalty Club Members - April 1, 2013 – March 31, 2018

Bridget Allanson	Janice Dungate	Betty Lo	Winnie Tong
Kenneth Anderson	Anne Earthy	Barbara Lockyer	Kwan Ying Too
Eileen Au	Marilee Fisher	The Lohn Foundation	Georgina Tsang
Carel Ballard	Donald Fleming	Mannie London	Linda Tsu
Gordon Barefoot	Kellog Fung	Vicki Ma	Hing-Yen Tsui
Barbara Barrett	Alice Garry	Shirley MacFarlane	Nancy Turner
Percy Bay	John Garry	Kevin MacPherson	James Wallis
Edith Bernard	Barbara Gillanders	Colleen Manrell	Karen Watson
Daniel Berry	Marguerita Gomez	Francis Mansbridge	Bonnie Watts
Betty Beveridge	Norah Gow	Nora McDowall	Linda Watts
John Birdsall	Doug & Mary Graham	Gordon McLeod	Gail Whitley
Ernest Peter Bone	Sheila Grant	Virendra Mishra	Jane Williams
Marion Boyle	John Greiner	Linda Morgan	Valentina Wojna
Beverley Bullen	Ruth Hamer	Douglas Muth	The Wolrige Foundation
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Richard Burke	Margaret Hecker	Stella Ng	Peter Yeung
Toni Burns	M. Janet Hepburn	Alison Orr	Sally Zakaib
C.W.L. of Canada - O.L.P.H. Council	Robert Heron	William Park	
Joan Cass	Kim Man Ho	William Patey	
Peter Caulfield	Robert Ho	Lorraine Peters	
Randy Cha	Annie Mary Hokonson	Connie Piper	
Tom Chambers	Cara Hughes	Colin Price	
Kee-Tao Chan	Marietta Hurst	Doug Purdie	
Wilkins Chan	James Joyce & Family Trucking Ltd.	Carolyne Regier	
Chuan Na Lucy Chang	Sandra James	Jorgen Rohweder	
Jacinta Cheng	The John Murray McEwen Fund	Gunther Ruppel	
Christina Cheung	Jim Johnston	Margaret Sanderson	
Ginger Chiew	Mavis Jonsson	Inge Schamborzki	
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Commonwealth Holding Co. Ltd.	Stanley Lang	Jack G. Smith	
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Billee Davidson	Myra Lau	Allan Stewart	
Judith Davis	Mari Laurenciano	Susan Szczawinska	
Joel Depooter	George Leung	Eddy Fook Sun Tam	
Yueh Ding	Brenda Lew	Linda Teichroew	
The Djavad Mowafaghian Foundation	Jeanne Lewis	Terracon Management Ltd.	
	Nigel Liang	Marilyn Todd	
		Vivian Tong	

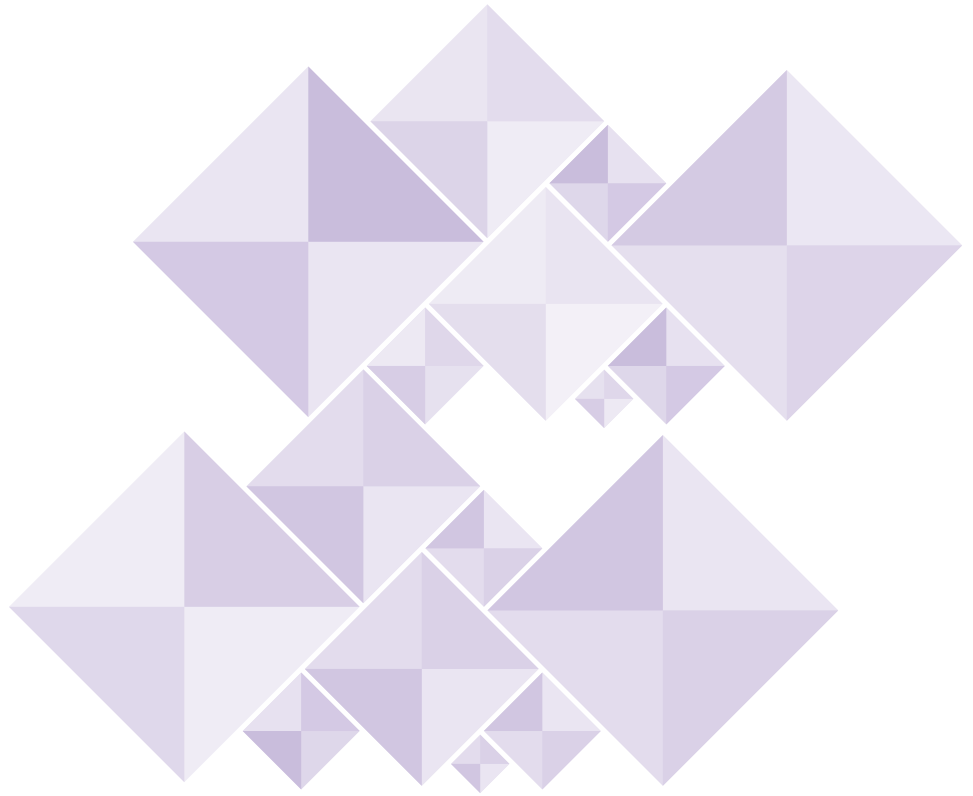
We gratefully acknowledge all of our donors from April 1, 2017 to March 31, 2018.

Care BC would also like to thank the many other donors who have supported our activities during this year. Please know that your support is truly appreciated. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health & Home Care Society of BC office.



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CARE
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www.carebc.ca



OFFICE

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FAMILY RESPITE CENTRE

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Vancouver, BC V5S 1K3
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F: 604-327-9528

PROGRAM CONTACTS

Meals on Wheels: 604-732-7638
Chinese Meals on Wheels: 604-733-6615
Volunteer Programs: 604-733-9177 ext 107

*To make a tax-deductible donation to our charitable programs, please call
604-733-6614 or visit www.carebc.ca
Charitable Tax No. 13082-8791-RR0001*