



Health & Home
CARE
Society of BC

**HEALTH & HOME CARE
SOCIETY OF BC
(CARE BC)**

2019-2020 ANNUAL REPORT

Taking Care of British Columbians since 1898

Care BC has proudly served British Columbians since 1898.

Through our 3 charitable programs – **Meals on Wheels** (Western and Chinese, serving Vancouver and Richmond), **The Family Respite Centre**, and **The Community Integration Project** - we continually work to achieve our mission: To provide health promotion and supportive care services to communities in British Columbia. With support from our large team of volunteers, supporters, donors, and Care BC staff, we continue to strive for our vision: A future where seniors live independently in their own homes.

The end of the 2019-2020 Fiscal Year was marked by the outbreak of the COVID-19 pandemic, which caused significant disruption to life as we know it; our programming was affected as well. Care BC acted swiftly to determine the best course of action to continue providing our essential services - particularly Meals on Wheels.

Meals on Wheels (MOW) provides homebound seniors across Vancouver and Richmond with a hot, nutritious meal and a brief friendly visit from our delivery volunteers. Our two programs – Western and Chinese, operating since 1967 and 1996 respectively, were impacted by the virus. Some depot locations (where batches of our meals are sent) in community centres were closed; some volunteers also decided to take a break from making deliveries. We implemented new procedures - including increasing physical distancing between clients and delivery volunteers, increased distance between volunteers themselves, and increased use of hand sanitizers. We thank our volunteer team for their dedication and flexibility as the situation changed, and we are extremely grateful to the new volunteers who joined the team in March.

The Family Respite Centre (FRC) in Vancouver offers temporary care for seniors and people with cognitive or physical impairment while their caregivers get a much-needed break from their responsibilities. Sadly, we had to temporarily suspend operations at the FRC (both the Adult Day Program and Overnight Respite Program), as per the Ministry of Health, to help stop the spread of the virus at the end of March. We have continued to offer support to our Adult Day Program families via phone or video-conferencing when possible.

The Community Integration Project (CIP) supports people with newly acquired disabilities transition from rehabilitation back to their community with temporary housing at two fully-accessible apartments at St. George's Place (near Vancouver Hospital); each is available for up to 6 months. The CIP was not substantially affected by the outbreak. The clients who were already housed in our 2 apartment units were able to remain in place at the outset of the pandemic. Care BC has partnered with the Individualized Funding Resource Centre Society (IFRC Society), who took over operation of the program in 2018.



The Health and Home Care Society of BC (“Care BC”, or “the Society”) is an independent, BC-based not-for-profit organization. Since 1898, Care BC has been caring for British Columbians with targeted health care initiatives. Care BC was one of the founding branches of the Victorian Order of Nurses (VON) as the BC branch. When VON Canada restructured as a national entity in 2006, Care BC opted to become an independent organization, adopting our current name at that time.

Care BC could not reach as many people as we do without the support received from Care BC's team of loyal volunteers and our dedicated staff. We also express our gratitude to all our generous donors who have made a contribution to the Health and Home Care Foundation of BC (Care BC Foundation), the fundraising arm of Care BC. Care BC also acknowledges the significant support we receive from the Vancouver Coastal Health Authority, the Fair Haven Homes Society, the Vancouver Foundation and St. George's Place Society. Combined with financial assistance from the Province of British Columbia, these contributions enabled us to provide invaluable community services to people in need.

2019-2020 FISCAL YEAR HIGHLIGHTS

MEALS ON WHEELS (MOW)

From April 1, 2019 – March 31, 2020, MOW volunteers delivered over 127,000 meals to homebound seniors at risk of social isolation across Vancouver and Richmond. 56% of our clients are aged 80 or older.

FAMILY RESPITE CENTRE (FRC)

In the past year, the FRC provided 3,336 overnight stays for guests admitted to the Overnight Respite Program and had 3,576 visits to the Adult Day Program. Regrettably, in the interest of clients' health and safety during the COVID-19 pandemic, these services were temporarily suspended beginning March 20, 2020.

COMMUNITY INTEGRATION PROJECT (CIP)

Our Community Integration Project (CIP) continued to support people with newly acquired disabilities transition from rehabilitation back to their community with temporary housing at two fully-accessible apartments at St. George's Place. In the previous fiscal year, another 4 individuals were served by the CIP; since 1999, a total of 136 individuals, including some family members, have been supported by the CIP.



Tom Chambers
Board President

A handwritten signature in black ink, appearing to read "Tom Chambers".



Inge Schamborzki
Executive Director

A handwritten signature in black ink, appearing to read "Inge Schamborzki".

Highlights of the 2019-2020 Audited Financial Statements

Statement of Financial Position – Health & Home Care Society of BC

As at March 31, 2020

		March 31 2020		March 31 2019
ASSETS				
CURRENT ASSETS				
Cash	\$	39,429	\$	49,861
Accounts receivable		178,795		118,532
Prepaid expenses and inventory		21,825		14,911
		240,049		183,304
CAPITAL ASSETS				
		61,698		62,306
HERITAGE FUND				
		795,816		1,052,385
	\$	1,097,563	\$	1,297,995
LIABILITIES				
CURRENT LIABILITIES				
Accounts payable and accrued liabilities	\$	240,337	\$	293,994
Deferred revenue		344,087		260,177
		584,424		554,171
NET ASSETS (DEFICIENCY)				
INVESTED IN CAPITAL ASSETS				
		61,698		62,306
HERITAGE FUND				
		795,816		1,052,385
UNRESTRICTED				
		(344,375)		(370,867)
		513,139		743,824
	\$	1,097,563	\$	1,297,995

Highlights of the 2019-2020 Audited Financial Statements cont...

Statement of Operations – Health & Home Care Society of BC

For the Year ended March 31, 2020

	2020	2019
REVENUE		
Family Respite Centre	\$ 1,611,664	\$ 1,546,069
Meals on Wheels	1,141,153	1,088,420
Fundraising and Investments	411,073	364,924
Community Integration Project	28,989	28,206
	3,192,879	3,027,619
EXPENSES		
Family Respite Centre	1,736,891	1,604,999
Meals on Wheels	1,378,149	1,304,690
Fundraising and Investments	107,926	260,837
Community Integration Project	27,955	29,543
	3,250,921	3,200,069
DEFICIENCY OF REVENUE OVER EXPENSES	(58,042)	(172,450)
UNREALIZED GAIN (LOSS) IN VALUE OF HERITAGE FUND	(172,643)	8,473
(DEFICIENCY) EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	\$ (230,685)	\$ (163,977)

Approved by:

Tom Chambers, Board President

Doug Purdie, Vice President and Treasurer

MANNING ELLIOTT
ACCOUNTANTS & BUSINESS ADVISORS 

Complete financial statements available upon request from the Health & Home Care Society of BC office.

OUR SUPPORTERS

Honourary Patron

Her Honour The Honourable Janet Austin, OBC, Lieutenant Governor of British Columbia

2019-2020 Board of Directors

Tom Chambers, President	Keith Chambers	Barbara Devlin	Eva Turner
Doug Purdie, Vice President & Treasurer	Denton Corrigan	Douglas Hayhurst	Adriana Wills
David Kimpton, Secretary	Billee Davidson	Namit Malhotra	

Life Members

Susan Biddle	Chris Croner	David Kimpton	Shirley MacFarlane	Helen Shore	Linda Tolman
Ken Birdsall	Anne Earthy	Jeanne Lewis	Ping Mah	Joan Stewart	Nancy Turner
Ellie Chan	Mary Graham	Barbara Lockyer	Carol Ross	Eddy Tam	

2019-2020 MACAULAY CLUB DONORS

The Macaulay Club recognizes supporters who donate \$500 or more in a fiscal year to support Care BC's charitable programs. The Club name honours May Macaulay; her tireless advocacy on behalf of isolated families led to the creation of our organization, as one of the founding branches of the VON, in 1898.

Benefactor Partner (\$50,000+)

Helen Shore

Sustaining Partner (\$25,000 - \$49,999)

The Robert Kenney Fund

Investing Partner (\$10,000 - \$24,999)

Tom Chambers

Lindsay Mearns

The Wolrige Foundation

Sponsoring Partner (\$5,000 - \$9,999)

Hussain Dhanani
Lee Turner & Associates Inc.
Shirley MacFarlane

Mava Foods Ltd.
Marine Drive Tuesday Ladies Golf Club
Richmond Imports Ltd.

The Rick and Sandy Young Foundation
Jack Smith

Contributing Partner (\$2,500 - \$4,999)

The Djavd Mowafaghian Foundation
Faith Anne Dohm

Sandra Herd
Yvonne Lam

Vancouver Shaughnessy Lions Club
Adriana Wills

Family Partner (\$500 - \$2,499)

Mayzelle Allen	Anne Earthy	Tony Lam	Pacific Mako
Alexander Holburn Beaudin & Lang	Mark Emanuel	Stanley Lang	William Park
Frank Anfield	Jordan Eng	Cher Law	Patterns & Prototypes
AP Group of Companies	False Creek Community Assoc.	Herbert Lee	Bernard Portier
Nick Arden	Miranda Fok	Kit Wing Lee	Doug Purdie
Army, Navy & Airforce Veterans in Canada, Unit #284	Kellog Fung	Linda Leonard	R. B. Webster Law Corporation
Gordon Barefoot	G. Keith Chambers Consulting Inc.	Nigel Liang	Bruce Rose
Susan Biddle	G.K.C. Holdings Inc.	Barbara Lockyer	Inge Schamborzki
Priscilla Brooks-Hill	Surinder Ghog	The Lohn Foundation	Leonard Schein
Dave Brown	Mai Giang	M. Helen Low	Segment Technologies Canada Inc.
Megan Cash	Bruce Gibson	Lauren Lowe	Ronald Shindler
Wilkins Chan	Barbara Gillanders	Ray Luk	Melody Shum
Tin-Shan Chau	Cynthia Goodman	Joyce Ma	Peter P. Tanner
Peter W. Cheung	Sheila Grant	Kevin MacPherson	Linda Teichroew
Pandora Cheung	Pat Harrold	Manning Elliott LLP	Harold & Maureen Thomson
Denton Corrigan	Paul Hart	Gordon McLeod	Georgina Tsang
Maureen Corrigan	Sim Ching Ho	James Darryl McNaughton	Nancy Turner
Billee Davidson	Cynthia Hum	The Mel & Geri Davis Charitable Trust	Vancouver Chinatown Lioness Club
Daniela Dickson	Maggie Ip	The Mirhady Family Fund	Bonnie Watts
Yueh Ding	JAG Management Ltd.	Mount Pleasant War Memorial	Deryk Whitehead
Jonathon Dowdy-Jafari	John Murray McEwen Fund	Community Cooperative Assoc.	Jane Williams
Janice Dungate	June Inc.	Anita Yuen Chu Ng	Jennie Yee

Fundraising Events

We are grateful to the organizations who undertook fundraising initiatives on our behalf.

Marine Drive Tuesday Ladies Golf Club

Team Bowen Island Marina (*KitsFest Bath Tub Race 2019 participant*)

THE LOYALTY CLUB

The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years supporting Care BC's charitable programs.

Loyalty Club Members - April 1, 2015 – March 31, 2020

Frank Anfield	Marilee Fisher	Barbara Lockyer	Melody Shum
Nick Arden	Donald Fleming	The Lohn Foundation	Jack G. Smith
Carel Ballard	Kellog Fung	Vicki Ma	Allan Stewart
Reginald L. Barclay	Alice Garry	Shirley MacFarlane	Susan C. Szczawinska
Gordon R. Barefoot	Surinder Ghog	John MacLeod	Eddy Fook Sun Tam
Edith Bernard	Barbara J. Gillanders	Kevin MacPherson	Peter P. Tanner
John K. Birdsall	Goel Family Charitable	Manning Elliott LLP	Arkadi Tchoudnovskii
Greg Burke	Foundation	Colleen Manrell	Linda Teichroew
Toni Burns	Marguerita R. Gomez	Francis Mansbridge	Harold & Maureen
C.W.L. of Canada -	Norah T. Gow	Dr. Diane Mauzy	Thomson
O.L.P.H. Council	Jill Goyert	Paul McCrea	Marilyn Todd
CanadaHelps	Doug and Mary Graham	Nora McDowall	Vivian Y. Tong
Sheila Cannon	John Greiner	Gordon McLeod	Winnie Tong
Joan Cass	Paul Hart	Dianne McNeil	Kwan Ying Too
Peter Caulfield	Margaret Hecker	Larry Meyer	Georgina Tsang
Tom Chambers	Kim Man Ho	Catherine Mezei	Hing-Yen Tsui
Mee Ngan Chan	Robert P. Ho	Virendra K. Mishra	Nancy B. Turner
Wilkins Chan	Norma Hogan	Stephen Mitchell	Bonnie V. Watts
Chuan Na Lucy Chang	Peter Hung	Masao Mizumoto	Linda Watts
Jacinta K. Cheng	Marietta Hurst	Cecilia Modenesi	Deryk Whitehead
Christina C. Cheung	James Joyce & Family	Linda Morgan	Gail Whitley
Linda K. Cho	Trucking Ltd.	Florence Morris	Jane Williams
Ng Yeung Chow	Sandra James	Samson W. Ng	Valentina Wojna
Joey C. Chung	The John Murray McEwen	Stella N. Ng	The Wolrige Foundation
Dawn Church	Fund	Alison Orr	Fiona Wu
Barbara Cohen	Leona Kolla	William S. Park	Audra M. Yap
Kay Collins	Mary Landell	Lorraine Peters	Peter Yeung
Denton Corrigall	Arthur Landymore	Bernard Portier	Kevin Yip
S. Courtemanche	Stanley Lang	Doug Purdie	Kenneth Yule
Brenda Dalawrak	Hooi Meng Lau	Alan Pyatt	Sally H. Zakaib
Billee Davidson	Myra Lau	Carolyn Regier	Agnes Zee
Joel Depooter	Mari Laurenciano	Jorgen W. Rohweder	Irene Zilinski
The Djavad Mowafaghian	Harry Lee	David Ross	
Foundation	George Leung	Gunther Ruppel	
Janice Dungate	Ying Kit Leung	Inge Schamborzki	
Anne Earthy	Brenda Lew	Roger Seamon	
Garry Cornelius Enns	Jeanne A. Lewis	Mary Sharp	
Fairmont Vancouver	Nigel Liang	Ronald Shindler	
Airport	Betty Lo	Helen Shore	

We gratefully acknowledge all of our donors from April 1, 2019 to March 31, 2020.

Care BC would also like to thank the many other donors who have supported our activities during this year. Please know that your support is truly appreciated. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health & Home Care Society of BC office.

OFFICE

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FAMILY RESPITE CENTRE

2711 East 49th Avenue
Vancouver, BC V5S 1K3
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F: 604-327-9528

PROGRAM CONTACTS

Meals on Wheels: 604-732-7638
Chinese Meals on Wheels: 604-733-6615
Volunteer Programs: 604-733-9177 ext 107

*To make a tax-deductible donation supporting Care BC's charitable programs through the Health & Home Care Foundation of BC, please call 604-733-6614 or visit www.carebcfoundation.ca
Charitable Tax No. 71276-8696-RR0002*



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www.carebc.ca

Charitable Tax No. 13082-8791-RR0001