



**HEALTH & HOME CARE
SOCIETY OF BC
(CARE BC)**

2020-21 ANNUAL REPORT

Taking Care of British Columbians since 1898



*Serving British Columbians
since 1898*

MISSION

To provide health promotion and supportive care services to communities in British Columbia

VISION

A future where seniors live independently in their own homes

Care BC has completed its 122nd year of service to the community. This was a year like no other in recent history that brought unprecedented challenges due to the COVID-19 pandemic. Care BC's charitable programs were all affected in one way or another and to varying degrees. Gratitude is extended to our community of supporters who helped ensure the Society's services would continue to be provided, as much as possible.

MEALS ON WHEELS (MOW)

Care BC operated two MOW programs – Western and Chinese – serving homebound and isolated seniors across Vancouver and Richmond, since 1967 and 1996 respectively.

The pandemic caused serious disruption to our regular procedures. Many depot locations, located in community centres and churches, were temporarily closed. A significant number of volunteers also chose to discontinue serving meals because they felt at risk of catching the virus. Safety precautions, including wearing masks, physical distancing between clients and volunteers, and between the volunteers themselves, and the use of hand sanitizer were implemented.

We thank our volunteer team for their flexibility and willingness to adapt in order to keep our clients and other volunteers safe. We also thank those volunteers who decided to join our team in response to the pandemic.

FAMILY RESPITE CENTRE (FRC)

Care BC's FRC in Vancouver offers temporary care for seniors and people with cognitive or physical impairment while their caregivers get a much-needed break from their 24/7 responsibilities.

Regrettably, the operations of both the Adult Day Program (ADP) and Overnight Respite Program (ONR) were temporarily suspended by the Ministry of Health at the onset of COVID-19 in March 2020 to minimize the spread of the virus. In August 2020, 6 overnight beds were reopened. Throughout the closure, support was offered to the ADP families via phone or video-conferencing when it was possible.

COMMUNITY INTEGRATION PROJECT (CIP)

The CIP supports individuals with newly acquired disabilities to transition from rehabilitation back to their community, by providing temporary housing at two, fully-accessible apartments at St. George's Place in Vancouver for up to 6 months. Care BC has partnered with the Individualized Funding Resource Centre Society since June 2018 when their staff assumed operations of the program.

Fortunately the CIP was not significantly affected by the pandemic and clients were able to continue living in the apartment units.

The Health and Home Care Society of BC ("Care BC", or "the Society") is an independent, BC-based not-for-profit organization. Care BC was one of the founding branches of the Victorian Order of Nurses (VON) as the BC branch. When VON Canada restructured as a national entity in 2006, Care BC opted to become an independent organization, adopting our current name at that time.

2020-2021 FISCAL YEAR HIGHLIGHTS

MEALS ON WHEELS (MOW)

Despite the additional challenges posed by COVID-19, Care BC's 360 MOW volunteers delivered over 120,000 meals to homebound seniors, at risk of social isolation, across Vancouver and Richmond. 54% of the clients are aged 80 or older, while 60% lived alone.

FAMILY RESPITE CENTRE (FRC)

Annually the FRC usually provides approximately 3,300 overnight stays for guests admitted to the Overnight Respite Program and 3,500 visits to the Adult Day Program. Regrettably, these in-person services were temporarily suspended beginning March 20, 2020 in the interest of clients' health and safety during the COVID-19 pandemic. A limited number of caregivers chose to use the overnight respite program services, since August 2020, when 6 beds were reopened.

COMMUNITY INTEGRATION PROJECT (CIP)

Over the past year, the CIP supported 4 individuals with newly acquired disabilities, transition from rehabilitation to their community. Since 1999, when the program was initiated, a total of 141 people including some family members have been supported by the CIP.

Care BC could not have connected with as many people as we did without the support of our dedicated team of volunteers (including the Board of Directors) and our loyal donors to the Health and Home Care Foundation of BC (the fundraising arm of Care BC) who assisted in maintaining the viability of the charitable programs. Gratitude is also sent to those who volunteered their time or made a financial gift to Care BC for the first time in response to the pandemic. And a heart-felt thank you is extended to the Staff who worked tirelessly to provide all of the services in these particularly challenging times.

Finally, Care BC would like to acknowledge the significant support Care BC received from the Vancouver Coastal Health Authority, the Fair Haven Homes Society, the Vancouver Foundation and St. George's Place Society. Combined with financial assistance from the Province of British Columbia (including a Community Gaming Grant), these contributions enabled us to continue to provide invaluable community services to people in need.



Tom Chambers
Board President

A handwritten signature in dark ink, appearing to read "Tom Chambers".



Inge Schamborzki
Executive Director

A handwritten signature in dark ink, appearing to read "Inge Schamborzki".

Highlights of the 2020-2021 Audited Financial Statements

Statement of Financial Position – Health & Home Care Society of BC

As at March 31, 2021

		March 31 2021		March 31 2020
ASSETS				
CURRENT ASSETS				
Cash	\$	228,553	\$	39,429
Accounts receivable		114,244		178,795
Prepaid expenses and inventory		32,467		21,825
		375,264		240,049
CAPITAL ASSETS				
		53,022		61,698
HERITAGE FUND				
		1,076,973		795,816
	\$	1,505,259	\$	1,097,563
LIABILITIES				
CURRENT LIABILITIES				
Accounts payable and accrued liabilities	\$	229,037	\$	240,337
Deferred revenue		348,452		344,087
		577,489		584,424
CEBA LOAN				
		40,000		-
NET ASSETS (DEFICIENCY)				
INVESTED IN CAPITAL ASSETS				
		53,022		61,698
HERITAGE FUND				
		1,076,973		795,816
UNRESTRICTED				
		(242,225)		(344,375)
		887,770		513,139
	\$	1,505,259	\$	1,097,563

Highlights of the 2020-2021 Audited Financial Statements cont...

Statement of Operations – Health & Home Care Society of BC

For the Year ended March 31, 2021

	2021	2020
REVENUE		
Family Respite Centre	\$ 1,572,376	\$ 1,611,664
Meals on Wheels	1,251,429	1,141,153
Fundraising and Investments	376,745	411,073
Community Integration Project	27,449	28,989
	3,227,999	3,192,879
EXPENSES		
Family Respite Centre	1,584,060	1,736,891
Meals on Wheels	1,370,463	1,378,149
Fundraising and Investments	85,089	107,926
Community Integration Project	32,543	27,955
	3,072,155	3,250,921
DEFICIENCY OF REVENUE OVER EXPENSES	155,844	(58,042)
UNREALIZED GAIN (LOSS) IN VALUE OF HERITAGE FUND	218,787	(172,643)
(DEFICIENCY) EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	\$ 374,631	\$ (230,685)

Approved by:

Tom Chambers, Board President

Doug Purdie, Vice President and Treasurer

MANNING ELLIOTT
ACCOUNTANTS & BUSINESS ADVISORS



Complete financial statements available upon request from the Health & Home Care Society of BC office.

OUR SUPPORTERS

Honourary Patron

Her Honour The Honourable Janet Austin, OBC, Lieutenant Governor of British Columbia

2020-2021 Board of Directors

Tom Chambers, President
Doug Purdie, Vice President & Treasurer
David Kimpton, Secretary

Keith Chambers
Denton Corrigan
Billee Davidson

Barbara Devlin
Douglas Hayhurst
Nimit Malhotra

Eva Turner
Adriana Wills

Life Members

Susan Biddle
Ken Birdsall
Ellie Chan

Chris Croner
Anne Earthy
Mary Graham

David Kimpton
Jeanne Lewis
Barbara Lockyer

Shirley MacFarlane
Ping Mah
Carol Ross

Helen Shore
Joan Stewart
Eddy Tam

Linda Tolman
Nancy Turner

2020-2021 MACAULAY CLUB DONORS

The Macaulay Club recognizes supporters who donate \$500 or more in a fiscal year to support Care BC's charitable programs. The Club name honours May Macaulay; her tireless advocacy on behalf of isolated families led to the creation of our organization, as one of the founding branches of the VON, in 1898.

Benefactor Partner (\$50,000+)

Helen Shore

Vancouver Foundation

Sustaining Partner (\$25,000 - \$49,999)

Bocci Design &
Manufacturing Inc.

Mel and Geri Davis
Charitable Trust

United Way of the
Lower Mainland

The Robert Kenney Fund

Investing Partner (\$10,000 - \$24,999)

Boag Foundation Ltd.
Tom Chambers

Kwan Choo
Intact Financial Corporation

RBC Foundation
Jack G. Smith

The Wolrige Foundation
Wheaton Precious Metals Corp.

Sponsoring Partner (\$5,000 - \$9,999)

Denton Corrigan
HomeEquity Bank
Lee Turner and Associates Inc.

MBIM Management Systems Inc.
Richmond Imports Ltd.
Stong's Market Limited Partnership

Contributing Partner (\$2,500 - \$4,999)

Attain Solutions Inc.
Yin Ying Chu

Djavad Mowafaghian Foundation
Patsy Hui

Cher Law
Nancy B. Turner

Adriana Wills

Family Partner (\$500 - \$2,499)

Frank Anfield
Elaine Ann
Anonymous
Anonymous
Aqueduct Foundation
Nick Arden
Army, Navy & Airforce
Veterans in Canada, Unit
#284
Yik Fung Au-Yeung
Gordon R. Barefoot
Douglas Beder
Francis Chan
Pui Ching Chan
Cynthia Chang
William Chau
Barinder Chauhan
Chin Chuan Chen
Anna Cheung
Edward Cheung
Nancy Cheung
Wong Chau Choo

John Cleveland
Barbara Cohen
Maureen Corrigan
Billee Davidson
Barbara Devlin
Yueh Ding
Faith Anne Dohm
Jonathon Dowdy-Jafari
Janice Dungate
Anne Earthy
Claudia & Darryl Eddy
Darryl Eddy
Evelyn Eichinger
Mark W. Emanuel
Kimberley Fenlon
Karl Froschauer
Kellogg Fung
Barbara J. Gillanders
Georgeann Glover
Victoria I. Graham
Sheila Grant
Robert Greig

Marcia Harrison
Pat Harrold
Paul Hart
Douglas Hayhurst
Andrew Henry
Sandra Herd
John Murray McEwen Fund
Lawell Kiing
Philippe Kruchten
Stanley Lang
Kit Wing Lee
Moon Tong Leung
Mary Jane Li
Ken Birdsall Fund
Barbara Lockyer
Lohn Foundation
Tony Ma
Shirley MacFarlane
Kevin MacPherson
Manning Elliott LLP
Mava Foods Ltd.
Gordon McLeod

Nancy Ling Yee Mun
Alan Nakamoto
Timothy Ng
Nicola Wealth Private Giving
Foundation
Janet Pel
Bernard Portier
Alan Pyatt
Don Rose
RTO/ERO District 42
Naomi Sanders
Inge Schamborzki
Schein Foundation
Ronald Shindler
Melody Shum
John Skinner
John Slater
Allan Stewart
Jennifer Stewart
Kuen Tam
Beverley Tannar
Peter P. Tanner

Linda Teichroew
Nancy Tsui
Vancouver Chinatown Lions
Club 1982
Vancouver Shaughnessy
Lions Club
Salvatore Vetro
Bonnie V. Watts
Jane Williams
Valentina Wojna
Angela Wong
Jim Wong
Sze Lok Wong
Jennie Yee
Losa Yu
Diana Lai Sheung Yue

THE LOYALTY CLUB

The Loyalty Club recognizes supporters who have made donations in each of the last five fiscal years supporting Care BC's charitable programs.

Loyalty Club Members - April 1, 2016 – March 31, 2021

Frank Anfield	Kellog Fung	Betty Lo	Melody Shum
Nick Arden	Alice Garry	Barbara Lockyer	Jack G. Smith
Carel Ballard	Barbara J. Gillanders	Lohn Foundation	Allan Stewart
Gordon R. Barefoot	Goel Family Charitable	Shirley MacFarlane	Susan C. Szczawinska
Edith Bernard	Foundation	John MacLeod	Eddy Fook Sun Tam
Susan Biddle	Sheryl C. Goldin	Kevin MacPherson	Peter P. Tanner
John K. Birdsall	Marguerita R. Gomez	Mary Mah	Arkadi Tchoudnovskii
Toni Burns	Norah T. Gow	Manning Elliott LLP	Linda Teichroew
CanadaHelps	Jill Goyert	Colleen Manrell	The Wolrige Foundation
Sheila Cannon	Mary Graham	Francis Mansbridge	Winnie Tong
Joan Cass	John Greiner	Dr. Diane Mauzy	Kwan Ying Too
Peter Caulfield	Pat Harrold	Paul McCrea	Georgina Tsang
Tom Chambers	Paul Hart	Nora McDowall	Hing-Yen Tsui
Mee Ngan Chan	Cordelia Ho	Gordon McLeod	Nancy B. Turner
Chuan Na Lucy Chang	Robert P. Ho	Dianne McNeil	Llewellyn Van der Linde
Kuang-Lan Chang	Norma Hogan	Larry Meyer	Vancouver Foundation
Jacinta K. Cheng	Jeannie Hsia Hsueh	Catherine Mezei	Dr. Louis D. Wadsworth
Christina C. Cheung	Barbara Humen	Virendra K. Mishra	Bonnie V. Watts
Linda K. Cho	Peter Hung	Stephen Mitchell	Linda Watts
Amy Tai Yin Chow	Marietta Hurst	Masao Mizumoto	Gerald Weeks
Ng Yeung Chow	James Joyce & Family	Linda Morgan	Deryk Whitehead
Joey C. Chung	Trucking Ltd.	Florence Morris	Gail Whitley
Dawn Church	Sandra James	Eric Neighbour	Jane Williams
Barbara Cohen	John Murray McEwen	Stella N. Ng	Valentina Wojna
Kay Collins	Fund	Alison Orr	Fiona Wu
Denton Corrigall	Corry Kolen	William S. Park	Audra M. Yap
Susan Courtemanche	Leona Kolla	Lorraine Peters	Kei Yat
Brenda Dalawrak	Mary Landell	Bernard Portier	Peter Yeung
Billee Davidson	Arthur Landymore	Alan Pyatt	Kevin Yip
Djavad Mowafaghian	Stanley Lang	Carolyn Regier	Kenneth Yule
Foundation	Hooi Meng Lau	Jorgen W. Rohweder	Agnes Zee
Janice Dungate	Mariana Lau	David Ross	Irene Zilinski
Anne Earthy	Myra Lau	Gunther Ruppel	
Evelyn Eichinger	Kit Wing Lee	Maryalice Schaffer	
Mark W. Emanuel	George Leung	Inge Schamborzki	
Norman Epstein	Moon Tong Leung	Mary Sharp	
Marilee Fisher	Ying Kit Leung	Patricia N. Shaw	
Donald Fleming	Jeanne A. Lewis	Ronald Shindler	
Catherine Fung	Juliana Li	Helen Shore	

We gratefully acknowledge all of our donors from April 1, 2020 to March 31, 2021.

Care BC would also like to thank the many other donors who have supported our activities during this year. Please know that your support is truly appreciated. If we have inadvertently made any errors or omissions, please accept our apologies and contact the Health & Home Care Society of BC office.

OFFICE

204 - 3077 Granville Street
Vancouver, BC V6H 3J9
T: 604-733-6614
F: 604-733-6698
info@carebc.ca

FAMILY RESPITE CENTRE

2711 East 49th Avenue
Vancouver, BC V5S 1K3
T: 604-327-9525
F: 604-327-9528

PROGRAM CONTACTS

Meals on Wheels: 604-732-7638
Chinese Meals on Wheels: 604-733-6615
North Shore Meals on Wheels: 604-922-3414
Volunteer Programs: 604-733-9177 ext 107

*To make a tax-deductible donation supporting Care BC's charitable programs through the Health & Home Care Foundation of BC, please call 604-733-6614 or visit www.carebcfoundation.ca
Charitable Tax No. 71276-8696-RR0002*



Health & Home
CARE
Society of BC

www.carebc.ca

Charitable Tax No. 13082-8791-RR0001